



# Garden Grove Sanitary District (GGSD)

Franchise Management Meeting

October 8, 2025



# Agenda

## GGSD Franchise Management



1. Next Meeting – Wednesday, November 12 from 1:30-3:00pm
2. Action Items
3. Tonnage and Diversion
4. AB 1826, AB 341, and SB 1383 Compliance Monitoring
5. Report Tracking
6. Key Dates, Outreach, and Event Schedule

# Action Items

## GGSD Franchise Management



Row	Action Item	Date of Initial Discussion	Action Item Notes	Responsible Party
1	Generator Compliance	6/1/23	<p><b>A) Reporting</b> - 7/9/25: Republic completed the desktop compliance reviews. The compliance dashboard shows <u>88% overall compliance with 282 non-compliant generators</u>. 8/8/25: The compliance dashboard shows <u>87% overall compliance with 298 non-compliant generators</u>. Tab 6-Customers in the June monthly report shows <u>208 non-compliant generators</u>. 8/13/25: Republic to verify compliance figures. 9/4/25: Republic (Mark) and HF&amp;H (Jake) met to review tab 6-Customer data updates. <b>Republic to update with next submittal due 9/20/25.</b> 9/8/25: The compliance dashboard shows 89% overall compliance with 258 non-compliant generators. <b>9/10/25: Republic to review increase in non-compliant generators and determine next steps to reduce the current number of non-compliant generators.</b></p> <p><b>B) National Accounts</b> - 8/13/25: Republic to provide updated list of national accounts by 8/15/25. Republic to complete waste assessment site visits by the end of the month for the estimated 200 non-compliant national accounts. 8/28/25: City (Mark) and Republic (Peter) discussed national/broker accounts. Republic provided the list internally to be addressed by the national accounts team. <b>9/10/25: Republic (Jorge) to provide update on total number of non-compliant national accounts and timeline for becoming compliant.</b></p>	Republic
2	Auto-Enrollment	7/26/22	<p><b>A) Multi-family (MFU)</b> - 4/22/24: Republic confirmed that MFU sector is over 95% compliant with SB 1383. 6/19/2024: Republic (Mike) is continuing outreach to remaining 5% of non-compliant MFU customers. <b>9/11/24: City requested Republic offer technical assistance to all MFU customers in 2025 in alignment with Exhibit C of the Franchise Agreement to right-size and ensure participation.</b> 11/13/24: City (Mark) is interested in contracting with Mariposa Eco Consulting to provide education and outreach to individual tenants. <b>4/14/25: City to release RFP for MFU technical assistance. 9/10/25: In progress.</b></p> <p><b>B) New Customer</b> - 9/10/25: Republic to confirm if KMT requires three stream service upon sign-up and update KMT if necessary.</p>	City, Republic
3	Enforcement	9/19/23	<p>3/12/25: City requested Republic maintain the format of first tab of the current non-compliance spreadsheet "Needs NOV". 4/23/25: City issued 16 NOVs for non-compliance. The deadline for generators to address non-compliance is 6/23/25. 7/9/25: Republic (Mike and Ken) are contacting the final non-compliant customers from the 4/23/25 round of NOVs. City is offering customer until 9/1/25 to get into compliance before issuing administrative citations. City will be issuing another round of NOVs to next set of non-compliant customers by 7/18/25. <b>8/19/25: City sent out a new batch of 17 NOVs. The deadline for generators to address non-compliance is 10/29/25.</b> 9/10/25: No updates.</p>	City

# Action Items

## GGSD Franchise Management



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4	Vehicles and Equipment	8/30/23	<b>SB 1383 Container Replacements</b> - 4/23/25: The City reminded Republic of the requirement to swap out all containers for SB 1383 compliant containers by 12/31/27. 7/9/25: Republic is finalizing their SB 1383 container replacement plan and will provide draft plan to City. Republic will rely on drivers to identify non-compliant containers to ensure all containers are changed by the 12/31/27 deadline. <b>8/13/25: City requested increased education and outreach to notify customers on the container changes. Republic to provide plan for PE&amp;O and recordkeeping to show progress in swapping out all non-compliant containers. 9/10/25: Republic to provide sample outreach from Anaheim cart swap-out outreach.</b>	Republic
5	Public Education and Outreach	7/6/22	<b>Quarterly Newsletters</b> - 8/11/25: EcoPartners provided Fall newsletter questionnaire. <b>8/20/25: HF&amp;H and City reviewed Fall questionnaire on 8/20/25. Fall newsletter to be distributed by 9/20/25. 9/29/25: City and Republic approved draft September newsletter. EcoPartners to finalize and distribute.</b>	EcoPartners
6	Environmental Ambassador Program	9/19/23	<b>Commercial Environmental Ambassador Program (Exhibit B4.18)</b> - 6/11/25: Republic to provide City with sample language and selection criteria for the 2025 Commercial Environmental Ambassador Program. <b>7/9/25: Republic is keeping a running list of potential Environmental Ambassador candidates. Republic to perform site visits and identify finalists in December for the April 2026 awards (date of council meeting to be determined). 9/10/25: List of potential candidates ongoing.</b>	Republic

# Action Items

## GGSD Franchise Management



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7	Upcoming Community Outreach and Events	5/23/19	<p><b>A) 2025 Cleanup, Compost, and Shredding Events</b> - 8/8/25: The next cleanup event is taking place on 9/13/25. <b>9/10/2025: City to meet with Republic on 10/8/25 to set 2026 event dates.</b></p> <p><b>B) Other City Events</b> - 9/10/25: City is planning a community beautification event taking place on 10/25/25 located at Tibbs Circle off of Katella and Nutwood. City (Mark) working with Republic for one rear-load truck to collect bulky items at the event and will provide more details following a City planning meeting on 9/12/25.</p> <p><b>C) Foods of Garden Grove</b> - 4/23/25: The Foods of Garden Grove is taking place on 9/26/25. 5/6/25: City is only requiring trash and recycling services at large events. 7/9/25: Three stream service will be required at Foods of Garden Grove. <b>9/10/25: Republic (Francella) will be attending and assessing zero waste opportunities. City (Mark) invited additional Republic staff to attend. 9/25/2025: Discuss diversion results and enhancements for next year.</b></p> <p><b>D) ClearStream Event Receptacle Rentals</b> - 1/23/25: Republic to provide proposal to implement a ClearStream event receptacle rental program for event and venue and event operators, including City events. Per Republic (Stephen), at least six weeks should be allowed for receptacle delivery once the order is placed. 2/26/25: City (Mark) directed Republic to reference prior event requests for the number of event boxes provided. City (Mark) also proposed an option where the City and Republic each purchase 15 sets of receptacles. The City containers would primarily be used for City events and Republic would offer their receptacles for private rentals. 3/12/25: Republic requested a quote from ClearStream. <b>9/10/25: City open to other options such as Cerobin, still need to determine which direction to go. City to work through and provide direction in future. Move to pending items to revisit at a later date.</b></p>	City, Republic
8	Contamination Monitoring	7/6/22	<p><b>A) 2025 Route Reviews</b> - 10/29/24: Republic provided the 2025 route review methodology. According to the plan, route reviews are scheduled to begin on 9/1/25. 2/14/25: City (Mark) approved contamination plan and adjusted the start date of 6/1/25. HF&amp;H placed the plan in the GGSD Report Attachments 2025 folder and listed the item in tab 45-Additional Info in the hauler report file. <b>7/9/25: No update.</b></p> <p><b>B) Onboard Camera Contamination Monitoring</b> - 10/16/24: Contamination fees assessed via camera monitoring have not been approved. 11/20/24: Customers have contacted the City (Mark) regarding fees assessed using onboard camera monitoring. 1/29/25: Multifamily customers are currently being assessed contamination fees from onboard camera monitoring. 2/14/25: Republic to provide draft proposal and submit records of contamination fees assessed in 2024 by 2/14/25. 2/14/25: Republic provided draft proposal. <b>Submittal of contamination fee records for fees assessed in 2024 are pending.</b> 3/12/25: Republic confirmed that they plan to provide direct outreach to customers after contamination has been identified. <b>5/2/25: HF&amp;H sent Republic (Brandon) "Contamination Fee Process document" reviewed by the City. Republic to review the redlines/comments and resubmit for City review. Republic to also provide contamination fee records for fees assessed in 2024 or another jurisdiction (with total number of accounts for context).</b> 7/9/25: City would like to meet at least 2 months before implementation. <b>9/10/25: Republic (Brandon) to review "Contamination Fee Process document" and confirm that customers are not being charged for automated contamination monitoring.</b></p>	Republic

# Action Items

## GGSD Franchise Management



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9	Edible Food Recovery	7/6/22	7/9/25: There is one (1) remaining non-compliant edible food generator. City (Mark) to follow up with Abound for additional direct outreach. 9/10/25: No update. City to follow up with Abound.	City
10	Appliance with Freon Charge	4/23/25	4/22/25: HF&H identified 39 instances of a \$58.98 "APPLIANCE - WITH FREON" charge during the month of September 2024. This is not an approved charge in the franchise agreement and refrigerators are included in the definition of "Bulky Item". Item to be discussed at monthly meeting. Republic to review for and refund all "APPLIANCE - WITH FREON" fees, and ensure they are not assessed moving forward. <b>4/23/25: Republic (Mitch) to determine what the actual cost is for handling the "freon". City to consider future amendment to add rate for refrigerant handling and additional container sizes.</b> 6/11/25: Republic to set up separate meeting with finance and operations staff for the end of July to discuss the current "APPLIANCE - WITH FREON" charge. 7/9/25: Republic met internally to discuss freon charges and will schedule meeting with City (Mark) the week of 7/14/25 to discuss. City (Mark) requested the new freon rate be established with additional container size rates. <b>8/13/25: No updates at this time. City is requesting for a reasonable rate to handle material. Republic to identify if appliances with coolant(s) are processed using internal resources or with a third party vendor.</b> 9/10/25: No updates at this time. Republic to propose freon handling rate along with additional bin container rates for a future update to the rate schedule (Exhibit D).	Republic
11	CalRecycle Matters	4/23/25	<b>A) Compliance Evaluation</b> - 5/30/25: The City and Sanitary District received "Notice of Compliance Evaluation" letters from CalRecycle. The Implementation Record is due by 6/27/25. 6/26/25: HF&H provided CalRecycle staff with the Implementation Record. Additional information regarding the lid-flipping audits and facility visits to be provided by CalRecycle staff at a later date. 9/10/25: No updates.  <b>B) HHW Form 303</b> - 12/16/24: Republic staff could not confirm if whether prior year Form 303 reports included white goods (appliances such as refrigerators, stoves, clothes washing appliances, etc.) under "Sum of Universal Waste". Moving forward, white goods and e-waste will be separated for reporting purposes. 7/9/25: The FY 2024-25 Form 303 Report will open in July 2025. Republic to begin gathering data. 10/1/25: City submitted Form 303. <b>Item to be removed.</b>	Republic



# Action Items

## GGSD Franchise Management



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12	Updates to Council	7/18/22	9/10/25: City and HF&H to prepare agreement year 2024-2025 franchise management draft update for the 10/25/25 Council meeting. Republic is invited to attend.	City, HF&H
13	Labor Unrest Contingency Plan (Section 11.7.B.2.A.i)	7/1/25	7/1/25: City requested Republic provide the contingency plan for how services will be provided during a period of labor unrest as described in Section 11.7.B.2.A.i of the franchise agreement. Republic (Peter) provided an email update with contingency plans in response to the potential "sympathy strike" resulting from ongoing labor negotiations in other parts of the Country. <b>7/1/25: City (Mark) is preparing list of locations that to be serviced in the event of a multi-day (three day or longer) labor unrest event and will provide to Republic to incorporate into their formal plan submittal. Republic to provide plan within 90 days of request (9/30/25).</b> 7/9/25: City (Mark) provided list of critical service and rolloff bin locations to be serviced upon request when work stoppage exceeds two days. Republic to provide updated Labor Unrest Contingency Plan document for City review by 8/22/25. <b>9/10/25: In progress. Republic to send by 9/30/25.</b>	Republic
14	C&D Handling	8/12/25	<p><b>A) Processing</b> - 8/12/25: City and its consultant has observed instances where customers order a C&amp;D bin but it is processed as MSW according to the weight tickets, resulting in the customer losing their C&amp;D program deposit. 8/13/25: Republic to review process at CVT. In some cases the container is too contaminated to be processed as C&amp;D. City requested additional Republic support or procedures for identifying contamination. <b>9/10/25: Republic (Peter) stated that drivers indicate the contents of the bin they are hauling at the gate for proper handling. Republic to identify procedure update to ensure rolloff bins are processed correctly and justification is provided for any bins that are rejected from C&amp;D processing.</b></p> <p><b>B) Education</b> - 8/12/25: Discuss process and KMT for C&amp;D bins to ensure customers with C&amp;D projects are ordering the right bin and it is being processed correctly. <b>8/13/25: Republic to review procedures for Customer Service to direct rolloff bin calls to Daniel's C&amp;D team to ensure the correct services are ordered.</b></p> <p><b>C) Three Yard Temp. Construction Bins</b> - 8/12/25: Republic to confirm materials collected in "Three Yard Temp. Construction Bins" are processed separately from standard MSW collection. <b>9/12/25: Republic (Brandon) to have discussion with Peter, Sarah, and post-collections team. City confirmed that temp. construction bin service was carried forward from the prior franchise agreement.</b></p>	Republic

# Action Items

## GGSD Franchise Management

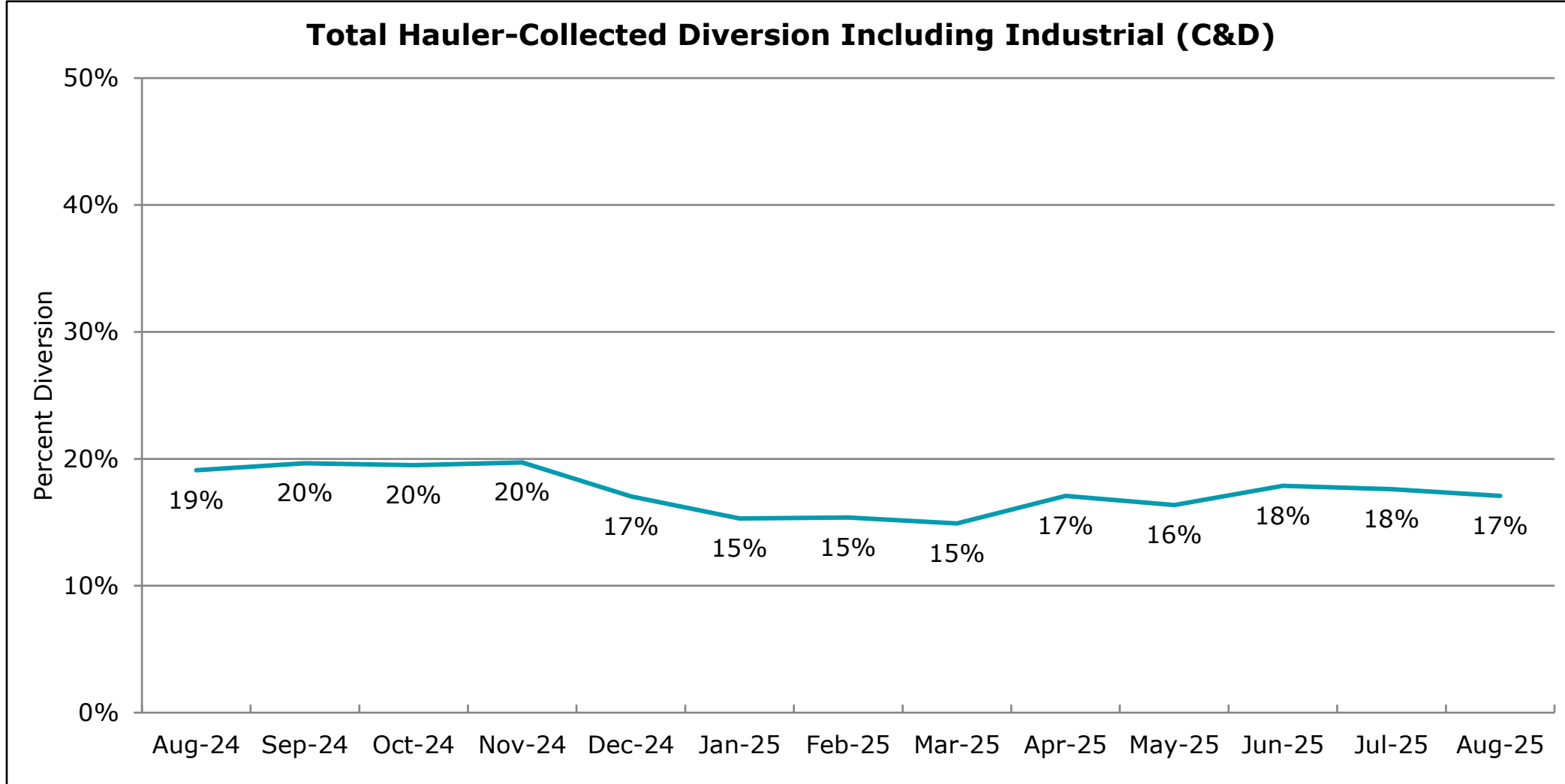


Row	Action Item	Date of Initial Discussion	Action Item Notes	Responsible Party
15	Commercial Recycle Bin Service	5/6/25	5/6/25: City, Republic, HF&H, and representatives of Steelcraft met to review solutions to their overages issues. City and Republic discussed 6x/wk commercial recycle bin service is available and should be offered. The franchise agreement defines service frequency "Up to six (6) times per week but not less than one (1) time per week, as requested by Customer". 10/8/25: Item to be discussed at next monthly meeting.	All
16	Compliance Review Items	10/8/25	<p><b>A) Objective 1 (Billing)</b> - 10/8/25: Republic to confirm that all identified billing inaccuracies have been resolved.</p> <p><b>B) Objective 2b (Vehicle Replacement)</b> - 10/8/25: Republic to provide plan to address the vehicles not replaced in alignment with the schedule per Section 5.5.A.5 of the franchise agreement.</p> <p><b>C) Objective 5 (Complaints)</b> - 10/8/25: Republic to provide plan to consistently include documentation of the final resolution action and resolution date within the original entry in the complaint log.</p> <p><b>D) Objective 6 (Waivers)</b> - 10/8/25: Republic to review waiver records in Recyclist to ensure alignment with City waiver tracker.</p> <p><b>E) Objective 7 (Recycling Coordinators)</b> - 10/8/25: Republic and City to discuss recommendation that Republic determine an approach to track assignment of personnel to City.</p>	Republic



# Tonnage and Diversion

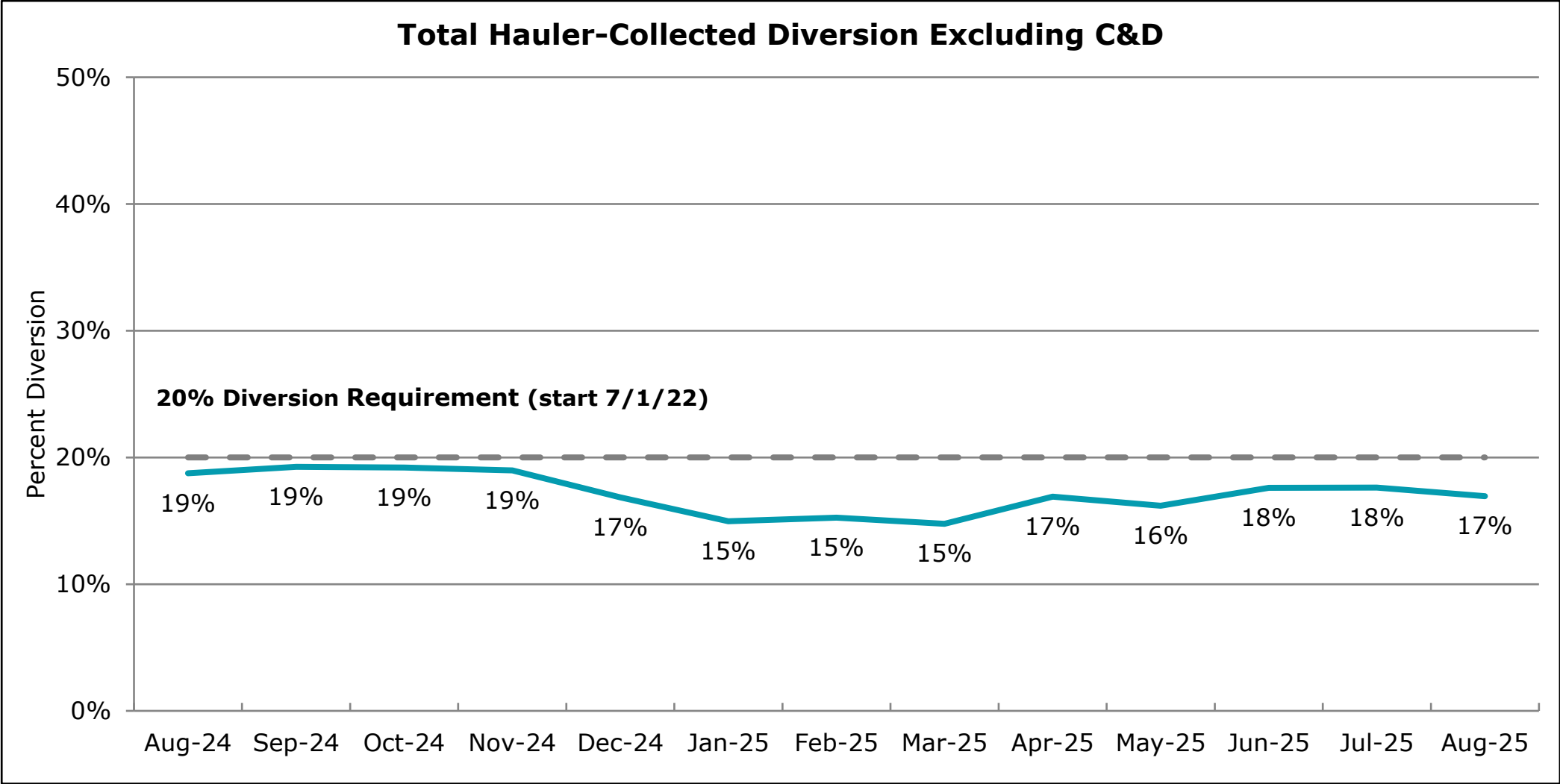
## GGSD Franchise Management



# Tonnage and Diversion

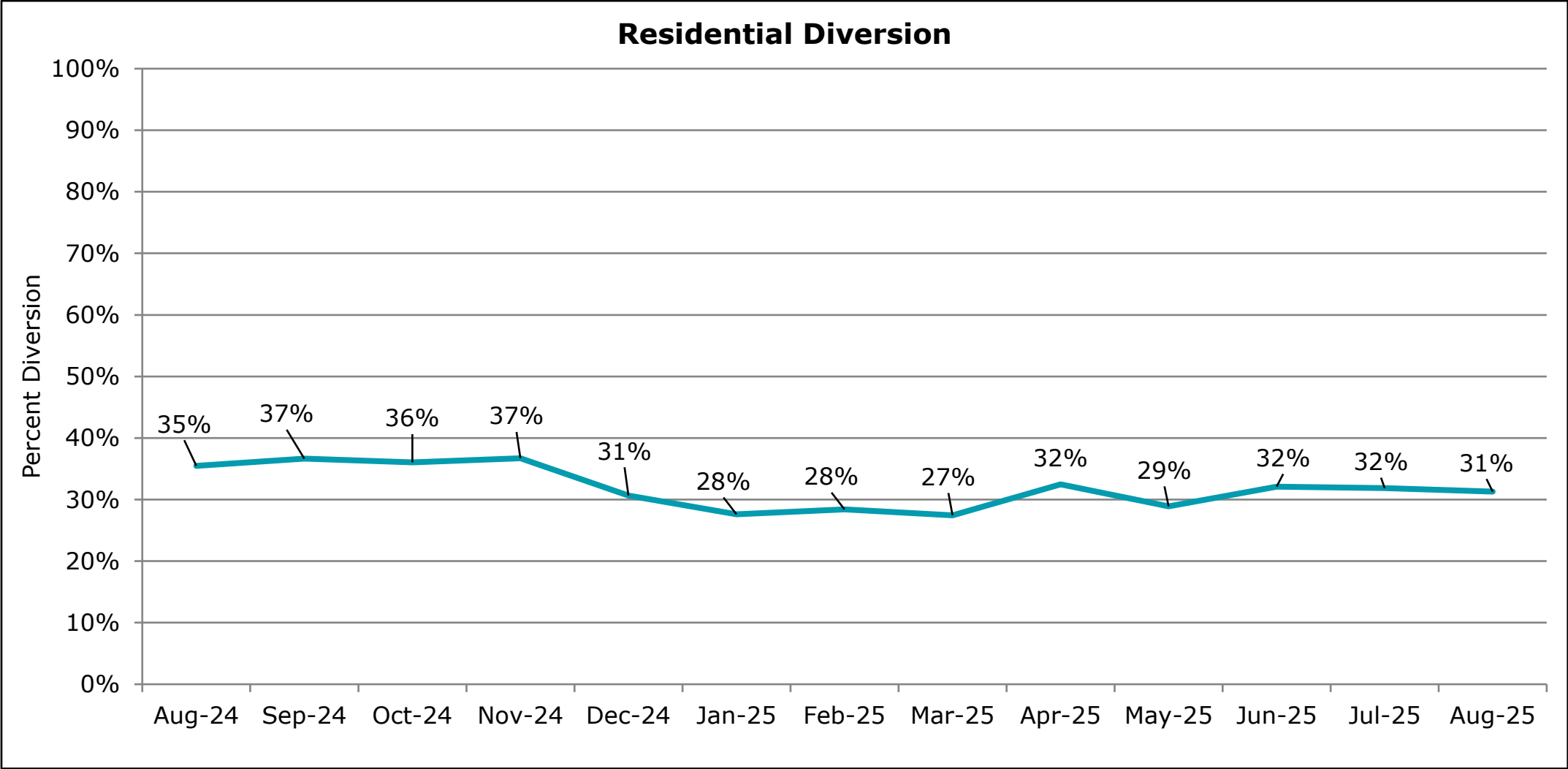
## GGSD Franchise Management

2025 YTD Diversion Rate: 16.31%



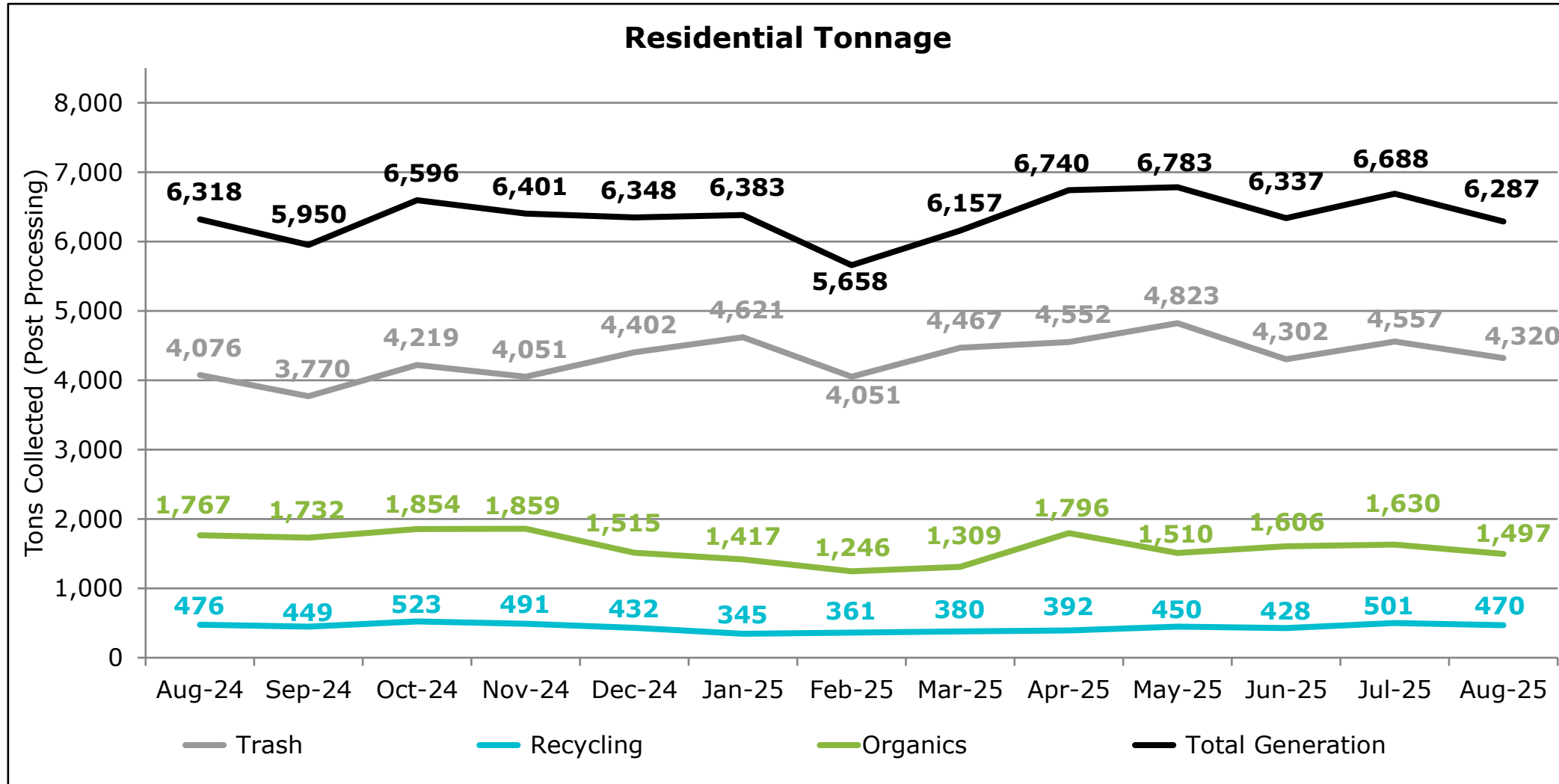
# Tonnage and Diversion

## GGSD Franchise Management



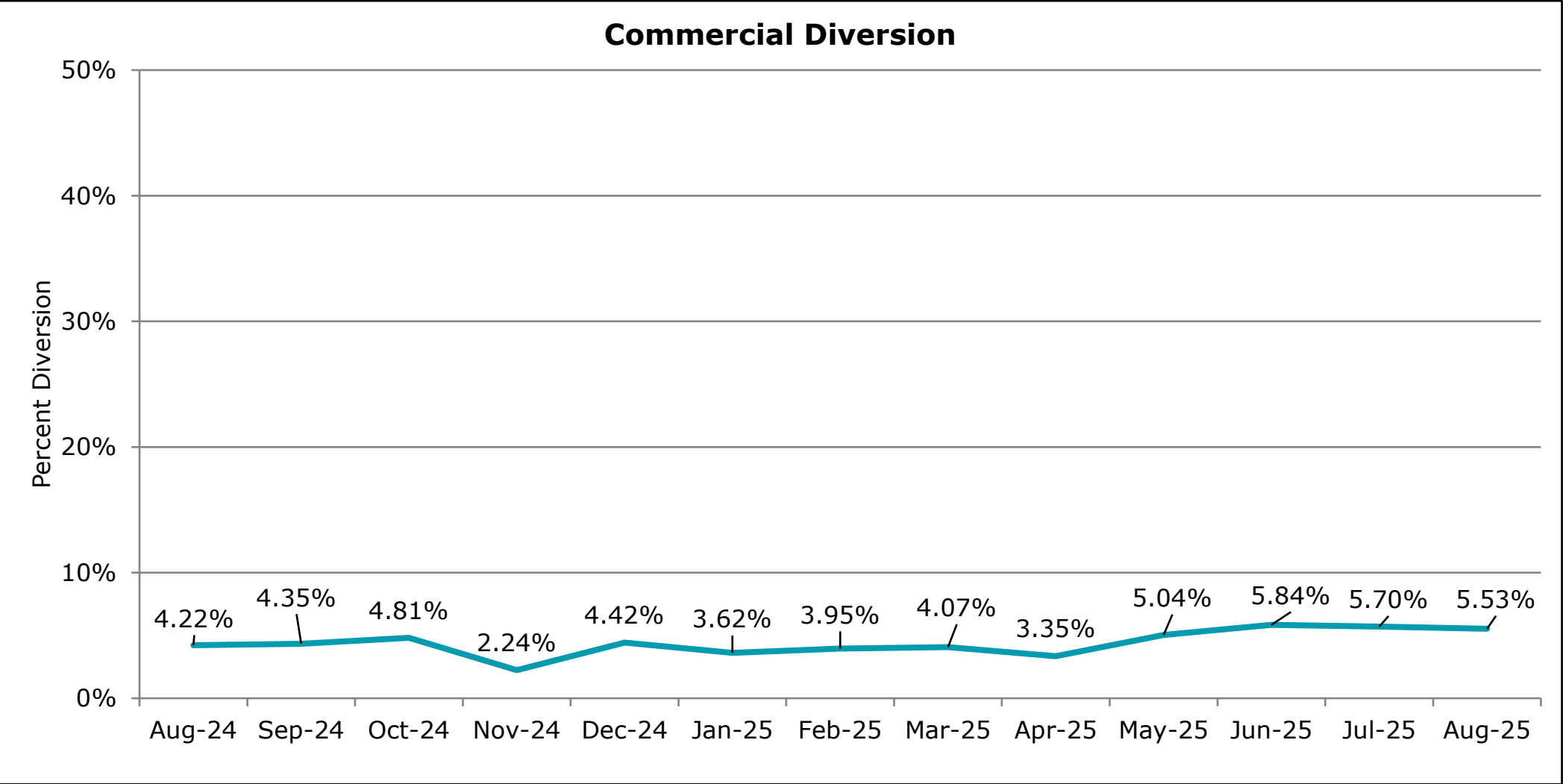
# Tonnage and Diversion

## GGSD Franchise Management



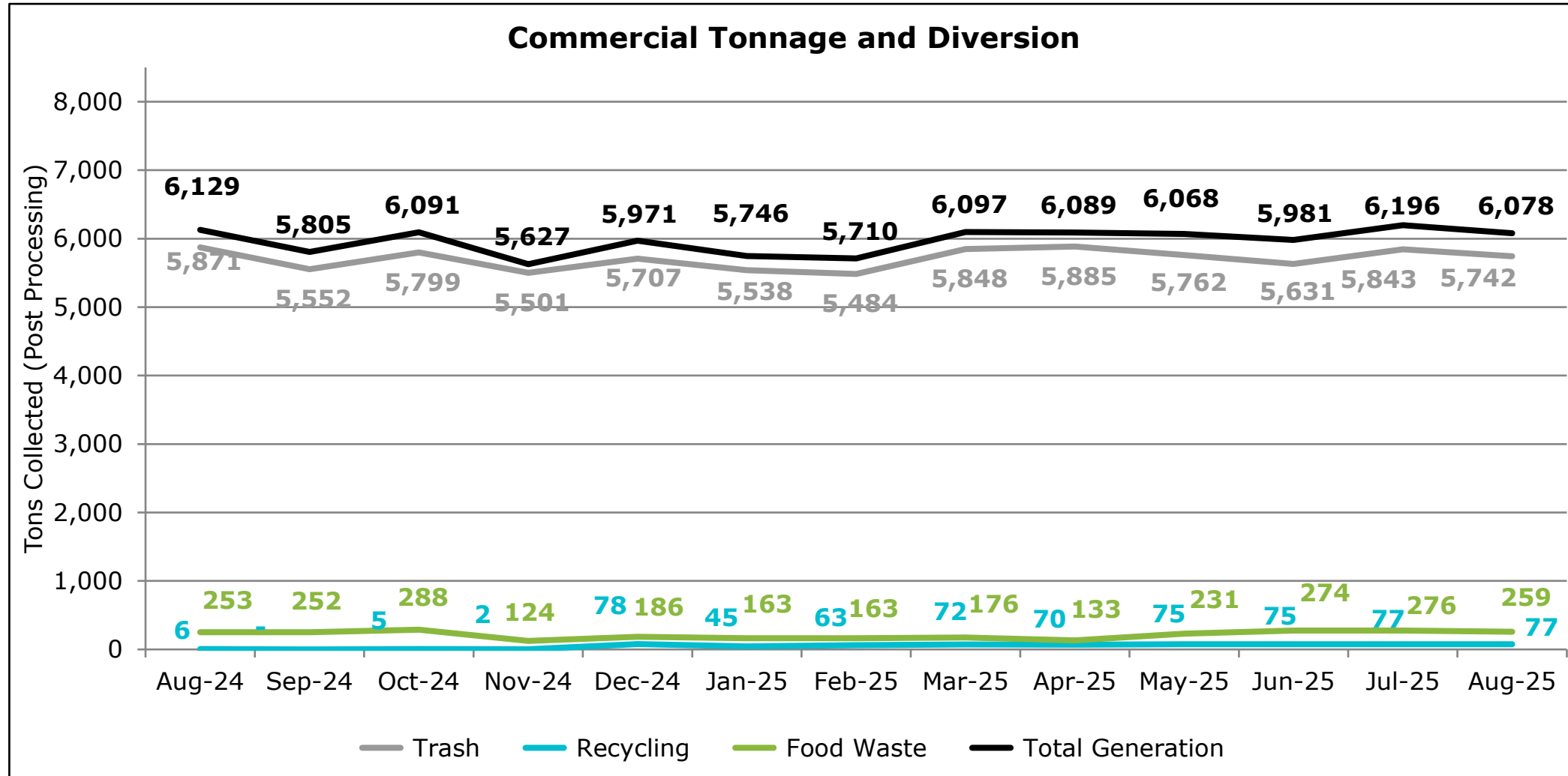
# Tonnage and Diversion

## GGSD Franchise Management



# Tonnage and Diversion

## GGSD Franchise Management



# AB 1826 and AB 341 Compliance Monitoring

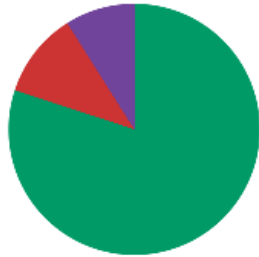
## GGSD Franchise Management



Data retrieved from Recyclist SB 1383 Dashboard on 10/2/25

### AB 1826 Compliance

80% Compliant | 11% Not Compliant | 9% Exempt

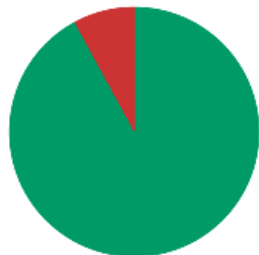


	Compliant	Not Compliant	Exempt
Commercial	1,121 73%	219 14%	194 13%
Multi-Family	705 96%	31 4%	0 0%
Total	1,826 80%	250 11%	194 9%

Not Regulated: 92 Commercial | 210 Multi-Family | 302 Total

### AB 341 Compliance

92% Compliant | 8% Not Compliant



	Compliant	Not Compliant
Commercial	816 90%	95 10%
Multi-Family	711 95%	39 5%
Total	1,527 92%	134 8%

Not Regulated: 715 Commercial | 196 Multi-Family | 911 Total



# SB 1383 Compliance Monitoring

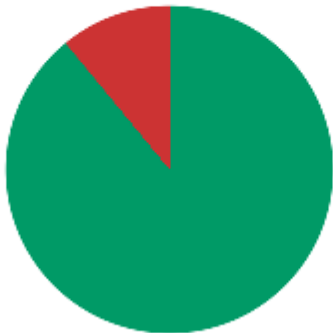
## GGSD Franchise Management



Data retrieved from Recyclist SB 1383 Dashboard on 10/2/25

### SB 1383 (Organics) Compliance

■ 89% Compliant | ■ 11% Not Compliant



	Compliant	Not Compliant
Commercial	1,356 85%	233 15%
Multi-Family	704 95%	34 5%
Total	2,060 89%	267 11%

*\*SB 1383 Compliance includes All Generators.*

# Report Tracking

## GGSD Franchise Management



Reports	Section	Format	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25
<b>Monthly / Quarterly - due 20 calendar days after the end of the report period.</b>							
<b>Tonnage / Diversion Report</b>	<b>Exhibit F 1A/1B</b>	<b>Report Template</b>	Complete	Complete	Complete	Due 10/20/25	
<b>Revenue Report</b> - Gross receipts by sector	<b>Exhibit F 1C</b>	<b>Report Template</b>	Complete	Complete	Complete	Due 10/20/25	
<b>Customer Subscription and Collection Report</b> - Service levels, temporary activity, and SB 1383 waivers	<b>Exhibit F 1D</b>	<b>Report Template</b>	<i>Incomplete / Clarification Needed</i>	<i>Incomplete/ Clarification Needed</i>	<i>Incomplete/ Clarification Needed</i>	Due 10/20/25	
<b>City Services Report</b> - Services and diversion rate at City facilities	<b>Exhibit F 1E</b>	<b>Report Template</b>	Complete	Complete	Complete	Due 10/20/25	
<b>Customer Service Report</b> - Activities related to Customer Service remediation; courtesy pickups, tagged containers	<b>Exhibit F 1F</b>	<b>External Attachment &amp; Report Template</b>	Complete	Complete	Complete	Due 10/20/25	
<b>Contamination Monitoring Report</b> - Route review activities	<b>Exhibit F 1G</b>	<b>Recyclist &amp; Report Template</b>	<i>Incomplete / Clarification Needed</i>	<i>Incomplete/ Clarification Needed</i>	<i>Incomplete/ Clarification Needed</i>	Due 10/20/25	
<b>Education and Outreach</b> - Copies and details of all public education and outreach materials	<b>Exhibit F 2A</b>	<b>Recyclist &amp; External Attachment</b>	<i>Incomplete / Clarification Needed</i>	Due 10/20/25			
<b>Franchise Fee</b> - July 1, 2024 - June 30, 2025: 9.5%	<b>Section 7.1</b>	<b>Report Template</b>	Complete	Complete	Complete	Due 10/20/25	

Note: Please refer to 'City Review' comments on '2-Report Info and Instructions' in the 'Garden Grove Hauler Report 2025' report file.

# Key Dates, Outreach, and Event Schedule

## GGSD Franchise Management



	OCTOBER '25	NOVEMBER '25	DECEMBER '25	JANUARY '26	FEBRUARY '26	MARCH '26
<b>1. Key Agreement Dates</b>			<b>12/15/25</b> Annual Public Education Plan Due	<b>1/15/26</b> 2026 Contamination Methodology Due		
<b>2. Education and Outreach</b>	<b>TBD</b> Winter 2025 Newsletter Questionnaire		<b>12/15/25</b> Distribute Winter 2025 Newsletter			
<b>3. Reporting Reminders</b>	<b>10/1/25</b> Form 303 Due to CalRecycle			<b>1/30/26</b> CY 2025 Annual Report Due		
<b>4. Upcoming Events</b>	<b>9/21/25</b> Chili Cook Off		<b>12/6/25</b> Winter in the Grove <b>12/13/25</b> Jingle Jam (TBD) <b>12/14/25</b> King Shock (TBD)			

# Key Dates, Outreach, and Event Schedule

## GGSD Franchise Management



### 2025 Community Cleanup Event Schedule

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DATE	TIME	LOCATION
<del>January 18, 2025</del>	<del>9:00 a.m. to 11:00 a.m.</del>	<del>Pacifica High School, at 6851 Lampson Avenue</del>
<del>March 15, 2025</del>	<del>9:00 a.m. to 11:00 a.m.</del>	<del>Skylark Elementary School, at 11250 Mac Murray Street</del>
<del>May 17, 2025</del>	<del>9:00 a.m. to 11:00 a.m.</del>	<del>Garden Grove Park, at 9301 Westminster Avenue</del>
<del>July 19, 2025</del>	<del>9:00 a.m. to 11:00 a.m.</del>	<del>Garden Grove Unified School District Main Office, at 10331 Stanford Avenue</del>
<del>September 13, 2025</del>	<del>9:00 a.m. to 11:00 a.m.</del>	<del>H. Louis Lake Senior Center, at 11300 Stanford Ave</del>
November 8, 2025	9:00 a.m. to 11:00 a.m.	Garden Grove Municipal Service Center (Public Works), at 13802 Newhope Street

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