

Updated Account Data Supplementary Notes

The City provided updated account data (“Residential Accounts _ Updated” and “Commercial Accounts_Updated”) on 3/15/2018 in order to more accurately identify the different account types: Single-Family, Townhouse, Multi-Family, and Business. The updated account data has been sorted by billing code, with all customers paying the Townhouse rates identified as “Townhouse” in the “Account Type” field, all customers paying the Single-Family rates identified as “Single-Family”, etc.

In San Ramon, Multi-Family Dwellings are defined as customers who have shared service for Solid Waste. Townhouses are attached dwellings that have individual cart service and no Organic Materials carts because they have little or no individually maintained landscaping. Either no landscaping at all or a minimal amount maintained by the HOA. Townhouse rates are approximately 30% lower than Single-Family Dwelling rates because they don’t have Organic Materials carts. Townhouses are collected on the same routes as Single-Family Dwellings.

The distinction between Townhouses and Single-Family Dwellings is only relevant for the Base Proposal. In the required Alternative Proposal “Mandatory 3-Stream for All Sectors” all customers will have three types of containers: Solid Waste, Recyclable Materials, and Organic Materials. In the optional Alternative Proposal “Mixed Waste Processing”, all customers will have the same three types of containers (Solid Waste, Recyclable Materials, and Organic Materials) and the contents of the Solid Waste containers will be processed. In the optional Alternative Proposal “2-Stream (Wet/Dry) Collection and Processing, all customers will have two types of containers: Wet (clean Organic Materials) and Dry (everything else.)

The account data shows:

18,500 Single-Family Dwellings

2,620 Townhouses

40 Multi-Family Dwellings

24 City Facilities

Data Anomalies – Green Carts

In reviewing the account data that Waste Management provided for the RFP, the City discovered some potential anomalies:

1. Townhouses with Organic Materials Carts: The account data shows 39 accounts that are paying the lower Townhouse rate but have Organic Materials carts. The City does allow Townhouse residents to obtain Organic Materials carts on request. However, in those cases the Townhouses must pay the Single-Family rate in order to get the Organic Materials carts. Since the Townhouse vs. Single-Family determination was made based on rate codes, there should be no Townhouses with Organic Materials carts. The City is working with Waste Management to determine whether

these 39 accounts actually have Organic Materials carts, and if they are actually Townhomes. This verification will not be completed before proposals are due. The 39 accounts are indicated in the data by green line shading and “Townhouse w/Organics” in the Comments column of the “Accounts” worksheet of the “Residential Accounts_Updated” spreadsheet.

2. Single-Family Dwellings without Organic Materials Carts: The account data shows 453 accounts that are paying the standard Single Family rate but do not have Organics Materials carts. Organic Materials recycling is not currently mandatory in San Ramon. Single-Family Dwellings do not have to have an Organic Materials cart, but they have to pay the full Single-Family rate instead of the lower Townhouse rate even if they choose not to recycle their Organic Materials. However, the City is concerned that 453 accounts is an unusually high number of Single-Family Dwellings without Organic Materials carts. The City is working with Waste Management to verify that these 453 accounts truly do not have Organic Materials carts, and that they are actually Single-Family Dwellings. This verification will not be completed before proposals are due. The 453 accounts are indicated in the data by blue line shading and “SFD w/o Organics” in the Comments column of the “Accounts” worksheet of the “Residential Accounts_Updated” spreadsheet. Many of these accounts appear to be detached Single-Family homes, but in high-density developments with little or no individually maintained landscaping. For those Single-Family homes that are verified as truly not having Organic Materials carts, the City and Waste Management will contact them during 2018 to encourage them to obtain Organic Materials carts, recycle their food scraps and soiled paper products (and any yard trimmings or plant debris they may generate), and potentially reduce their Solid Waste service.

Multi-Family Dwellings and City Services

The file “SanRamonMFDComplexList072017_Updated” has been updated to correct the totals in some columns. The data in this list has been recently confirmed with field audits, and includes the number of complexes, enclosures, and bins per enclosure. There are 40 MFD complexes with 7,105 total housing units.

The file “City Facilities Services” contains data on services at City facilities and parks that has been recently confirmed by field audits. The file “City Public Litter Modules” shows the locations of the 26 existing public litter modules and 2 new modules that are planned for installation in 2018. That list has also been recently confirmed by field audits. The file “City Service Drop Box Loads Jan 16 – Nov 17” contains all drop box loads collected from City facilities and operations at no charge to the City during those 23 months.