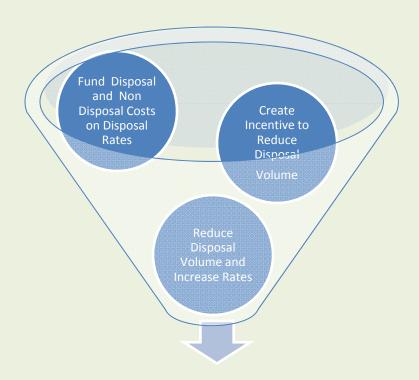


## Overview

High Diversion Rates & Compensation
Workshop
November 7, 2013



# Problem Statement: "The Death Spiral"



Fund Everything on Nothing



#### HF&H Introduction

- Financial and business advisory services, exclusively to public agencies
- 25 years financial advice on funding municipal solid waste operations
- Need for a paradigm shift in funding approach statewide can't do it one client at a time
- In partnership with HDR, CalRecycle, CRRA and SWANA, we desire to bring attention to this problem and approaches to its solution



# Revenue Requirement and Rates

Collection/Post-Collection/Other Program Revenue Requirement

Customer Categories

**Cost Allocations** 

Customer Demand
Data

Customer Rates and Charges



### **Customer Demand**

- Economy and past success
- Continuing recovery opportunities
- Public Opinion; ZW design principal
  - ✓ Worldwide
  - ✓ National
  - ✓ Corporate



# Governmental Leadership and Response

- ☐ Local Policies
  - ✓ Compliance
  - √ High diversion
  - ✓ Ordinances
  - ✓ Rate incentives (disposal-based)
- ☐ State Requirements
  - ✓ AB 939
  - ✓ AB 341
- ☐ State Voter Initiatives
  - ✓ Prop 13 property
  - ✓ Prop 218 user fees
  - ✓ Prop 26 regulatory fees



## Problems of Disposal Based Funding

- ☐ Declining disposal service subscriptions
- Declining disposal tonnage
- Declining revenues
- ☐ Unpredictable, disproportionate and frequent rate adjustments to fund current services ("Death Spiral")
- ☐ Resistance to, and complexity in, the method of funding new recovery services



### Solution

Analysis

- Determine sources/uses of funds and beneficiaries by program
- Determine fixed and variable costs
- Determine whether fees and charges are regulated (e.g., taxes, fees for service, and regulatory fees) or unregulated (e.g., franchise fees and recyclable revenues)

Strategy

- Charge something for each service, maintaining incentives
- Assess market conditions compete or contract
- Negotiate rather than imposing fees and charges
- Shift from tons to per account charges for fixed costs

**Implement** 

- Contract Amendments
- Ordinances: Mandatory services, EPR/"take back", etc
- Resolution: Rates and other charges/regulatory fees/franchise and contractor payments



# Implementation

- ☐ Specifically: unique to each jurisdiction
- ☐ General strategies:
  - ✓ Understand impacted groups and perspectives
  - ✓ Messaging: Focus groups and pilot groups
  - ✓ Public education
  - ✓ Technical support including hand holding and online tools
  - ✓ Monitoring
  - ✓ Feedback and adjusting



# Today's Workshop

- ☐ Sharing experiences
- ☐ Brief Q&A
- ☐ Solicitation of additional comments and questions
- ☐ Follow-up to unanswered questions
- Additional workshops



## DISCUSSION

Rob Hilton, CMC
Vice President
HF&H Consultants, LLC
925-977-6959
rchilton@hfh-consultants.com

